Data Worksheet

Categories & Triggers	Potential Target/Goal	Data Available	Data needed	Who will provide?
Quality				
Key indicators by pt. population Med list %completion, accuracy Errors				
Cost				
Productivity Inventory Labor Materials Overhead Space				
Delivery				
On-time starts Leadtime reduction Patient satisfaction				
Safety				
Injuries Near-misses				
Morale				
Employee Satisfaction Absenteeism Turnover %Overtime				

Building the leaders our society needs through real-world work experiences.

integrated **WORK**