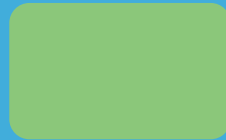




 **Amerigroup**
An Anthem Company



GETTING TO KNOW AMERIGROUP WASHINGTON, INC.

Who We Serve. WA Apple Health!

We help provide access to health care for over 240,000 Amerigroup members through:

- Temporary Assistance for the Needy (**TANF**)
- Children's Health Insurance Program (**CHIP**)
- Supplemental Security Income & Blind and Disabled (**SSI & ABD**)
- Behavioral Health Services Only (**BHSO**)
- Expansion Population



We Are Growing!



We are one of two health plans that are statewide with Integrated Managed Care (IMC).

Amerigroup is now in all 39 counties.



Whole Person Health

We believe achieving good health only begins with the best doctors, but to truly improve healthcare, we need to focus on more than just medical needs.

“Whole Person Care” includes physical and behavioral health, emotional well being and more.

We support organizations that are focused on creating healthy communities. We invest in education, employment, housing and homelessness issues, social justice, transportation, health equity, and more. It also means listening and working with our friends and neighbors to create extra benefits that address social determinants of health.

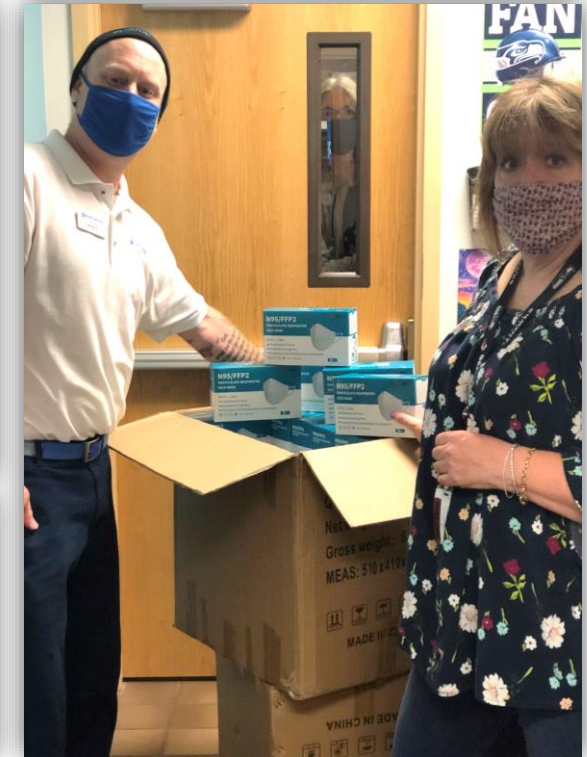
Through community outreach, we engage friends and neighbors at fun, educational events promoting access to care. We also serve on committees on boards throughout the State. We are out in the community almost every day. We can only be impactful if we are building trusting relationships in the community.

Everything we do is viewed through the lens of “nothing about us, without us.”

We Are Proud of our Amerigroup Foundation

We continue to award grants that promote healthier families and communities throughout Washington. Here are just a few of the organizations and programs we've funded

- **Operation Blessing** – Pierce, King, Clark, and Kitsap County
- **Nurse Family Partnership** – Birth Certificate & ID Support for new moms
- **Boys and Girls Club** of Washington State
- **Washington Low Income Housing Alliance** – Emerging Advocates Program
- **Catholic Community Services**



Supporting Our Community

- **CHOICE RHN** Navigator Program & CPAA's Fruit and Vegetable voucher program
Thurston-Mason Region
- **Youth & Family Link** for Beyond the Alphabet, Teen Mentoring and Afterschool Programs
Southwest Region
- **Impact Compassion's** Food Supplies & Essential needs for our homeless during COVID
Greater Columbia Region
- **Emergency Food Network's** Break Bags Program
Pierce Region
- **Para Los Niños**, *King Region*



We Support our Providers Too!

- **Columbia Basin Health Association** – Color Run, COVID & Pop-Up Homeless Shelter
- **Summit Pacific Medical Center** – Sip & Sail Gala
- **Lifeline Connections** – Updating of men’s exercise room and breast pump for Women’s Recovery Center
- **Sea Mar** – Latino Health Conference; Homeless Outreach Days
- **Yakima Pediatric** – Vaccine adherence 2020



New Benefits & Updates!

- **New! Flu Pandemic Kit** | Kits may include essential and preventative safety items
Ex. face masks, hand sanitizers and wipes. One per member per year.
Effective 11/01/2020
- **New! Car Seat** | Helps members by promoting & ensuring safety for their newborn.
Effective 11/01/2020
- **Update! Non-Medical Transportation** | One card *per year* for members ages 17+.
 - \$50 Orca Card (King County only) or
 - \$50 Gas Card or
 - **New!** \$50 Uber/Lyft Card

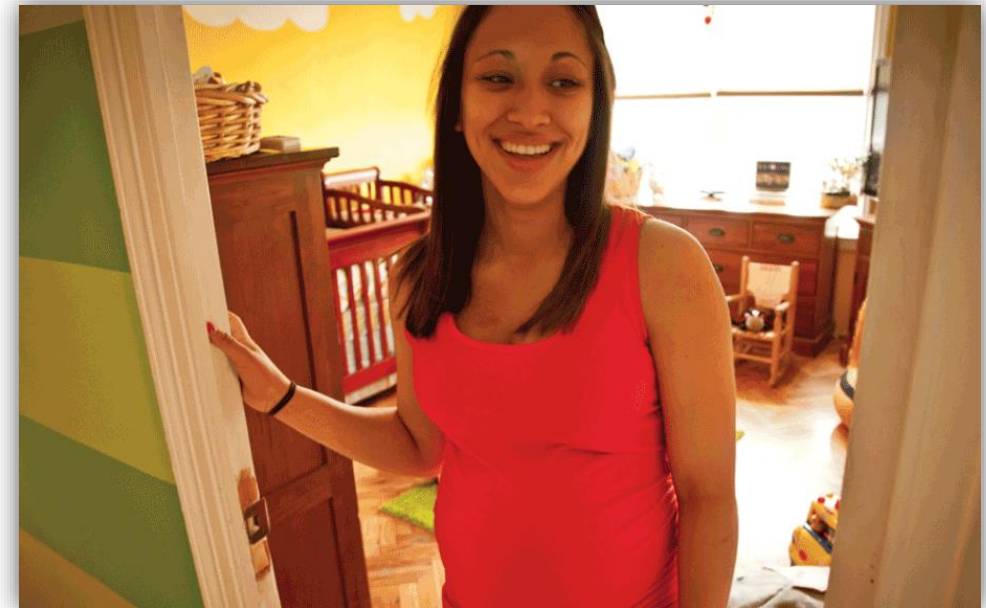
Benefits For Adults – Filling in the gaps

- **Eyeglasses Frames/Hardware** | 1 pair per year up to \$100 for members ages 21-64
- **GED Testing** | We pay for all 4 tests for members 17+
- **Acupuncture** | Up to 7 visits per year for members ages 18+
- **Weight Watchers Voucher** | Sign up fee & 13 weeks of in-person classes and 14 weeks of online classes. Doctor permission required. One-time benefit for members 17+



For Pregnant Members & Moms

- **New! Baby Car Seat** | For pregnant members and new moms and babies up to 12 months (one per baby). – *Effective November 1, 2020*
- **Taking Care of Baby and Me®** | Earn up to \$70 in gift cards just for going to checkups on time
- **Electric Breast Pump (3 options)**
 - Medela - Advanced Personal Double Breast Pump
 - Ameda - Purely Yours Double Electric Personal Pump
 - Ameda - Purely Yours Ultra Pump
- **Circumcision** | for newborns up to \$150



Just for Kids!

- **Free Boys & Girls Club membership** | where available for members ages 6-18
- **Free YMCA Membership** | for members that qualify for the Y scholarship at Wenatchee & Cowlitz County up to age 19
- **Free Sports Physicals** | for members ages 7-18.
- **Healthy Eating** | Nutrition and physical activity for 7-13 years old and their families



Benefits for the Whole Family

- **New! Flu Pandemic Kit** | Kit may include essential and preventative safety items such as face masks, hand sanitizers and wipes. One per member per year. *Effective 11/01/2020*
- **Free Costco Gold Membership** | Costco provides discounted items that will benefit financially vulnerable individuals and families.
 - 1 membership per household per year.
No age restriction



Behavioral Health

- **myStrength™** | This app offers tools to help members with emotional health issues such as depression, anxiety, stress, and misuse of drugs and alcohol
- **Light Box** | A plug-in light that helps extend the feeling of daylight during winter months for members diagnosed with depression and/or seasonal affective disorder (SAD) ages 19+
 - Members with past or current eye problems such as glaucoma, cataracts or eye damage from diabetes, must get advice from their eye doctor before starting light therapy
- **Peer Support Specialist Registration and Renewal Payment** | We pay registration and annual renewal cost for our members who want to become and participate as Peer Support Counselors. Although there is no cost for the training, application or test to become a certified Peer Support Counselor, a member may be required to become “Agency-Affiliated.” Here are the costs we cover:
 - \$95 initial registration fee
 - \$75 annual renewal fee

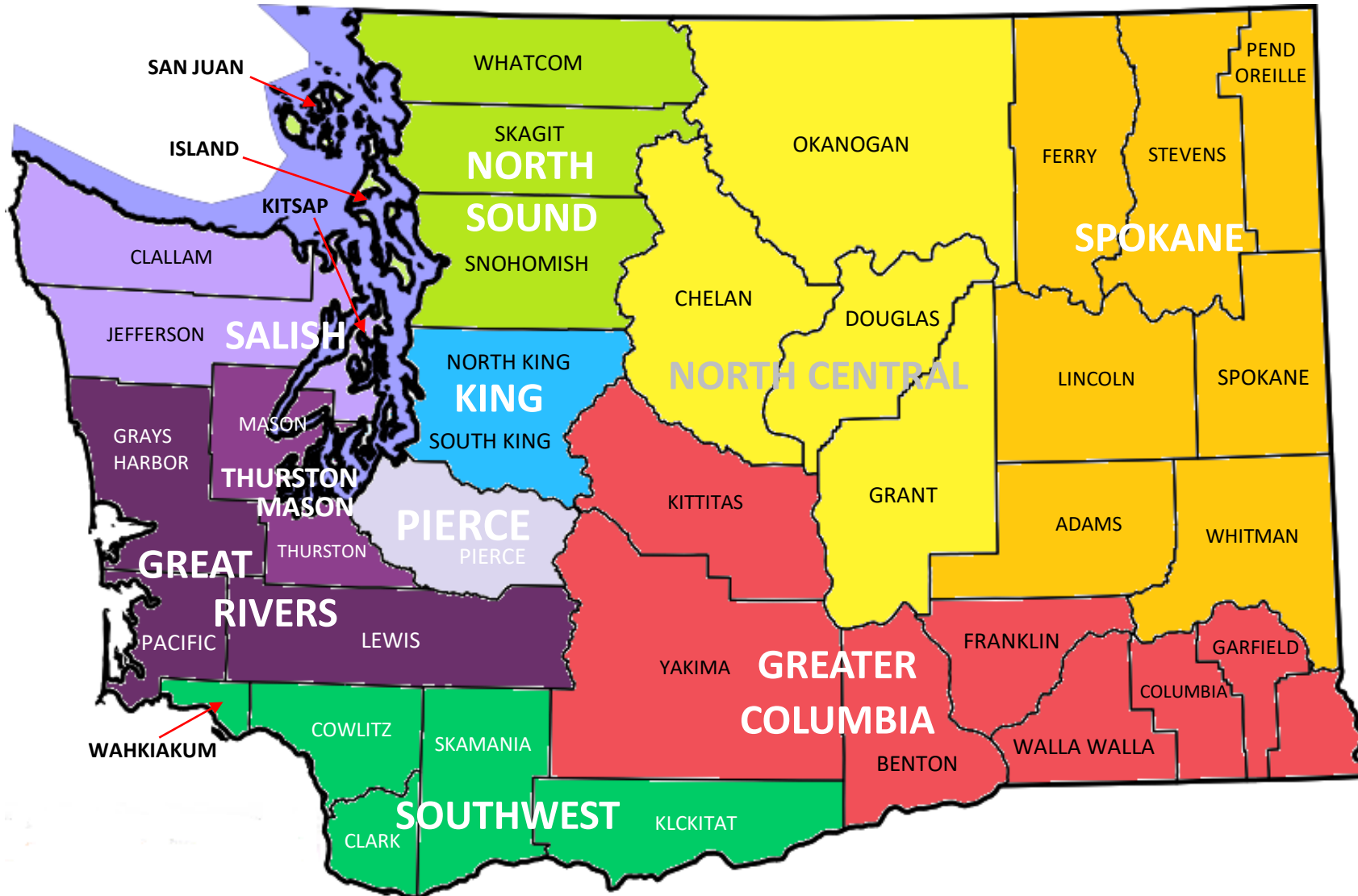
Support for Whole Person Care

- **First Aid & Dental Hygiene Kits** | when members fill out a personal disaster plan online
- **Life Transition Kit** | includes first aid supplies, toothpaste, travel toothbrush, mouthwash, dental floss, gift card, emergency blanket and a resource card with contact numbers.
 - For Members experiencing homelessness, transitioning from an institutional setting or enrolled in an employment program
- **Free Cell Phone** | through Safe Link and up to 350 minutes of service each month for qualified members, plus **200 extra one-time bonus minutes** when they choose to get free health text messages
- **Amerigroup Mobile** | app for smartphones so members can safely access their ID card, find a doctor, and explore health and wellness information anytime, anywhere

More Support

- **Free membership to these organizations** | that support self-advocacy, disability rights and opportunities for people with disabilities: American Assoc. of People with Disabilities (AAPD), Autistic Self Advocacy Network (ASAN), National Council on Independent Living (NCIL) and TASH
- **Disease Management** | support and education to help members control ongoing health conditions like asthma, diabetes and COPD
- **FitnessCoach Program** | Services include online exercise classes and online information on fitness and exercise topics, also includes information available to special needs populations

AMERIGROUP MARKETING TEAM – REGIONAL MAP



KEY:

- **Cheri:** Greater Columbia
- **Shanda:** Spokane
- **Shannon:** North Central & Jail Transition Liaison
- **Laura:** King (North) & North Sound
- **LeeAnn:** South West
- **Monica:** King (South)
- **Nataly:** Pierce
- **Matthew:** Great Rivers, Mason-Thurston, Salish
- ★ **Vickie:** WA Tribal Liaison

MARKETING TEAM CONTACT INFORMATION



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Associate Vice President & Marketing
and Community Outreach Director

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Greater Columbia Region: Benton-
Franklin, Yakima, Kittitas, Walla Walla,
Columbia, Garfield, & Asotin Counties

■ SHANDA BLUNT

Pronouns: She/Her/Hers

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Spokane Region: Lincoln, Adams,
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& Whitman Counties

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North Central Region: Grant, Chelan,
Douglas and Okanogan Counties
& **WA Jail Transitions Liaison**

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North Sound & North King Region:
Snohomish, Skagit, Whatcom, & North
King County – South Park & cities north

MARKETING TEAM CONTACT INFORMATION

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Southwest Region: Clark, Skamania, Klickitat & Cowlitz Counties

■ NATALY RENTERIA

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Pierce Region: Pierce County

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South King Region: West Seattle, Renton, Tukwila, and cities to the south of I-405 and HWY 169.

■ MATTHEW SANDERS

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Salish, Thurston Mason & Great Rivers Region: Clallam, Jefferson, Mason, Grays Harbor, Kitsap, Thurston, Lewis, & Pacific Counties

★ VICKIE LAFROMBOISE (*Blackfeet*)

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WA Tribal Liaison



CHOOSE AMERIGROUP!



Member Services: 1-800-600-4441

TTY: 711

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